# Digital ID Rules and Digital ID (Accreditation) Rules amendments

## Feedback template

### Have your say

This consultation is directed towards the proposed amendments made by the Exposure Draft rules:

* *Digital ID Amendment (Redress Framework and Other Measures) Rules 2025*
* *Digital ID (Accreditation) Amendment (PSPF and Other Measures) Rules 2025*

Copies of the Exposure Draft Rules and their accompanying Explanatory Statements, as well as copies of the *Digital ID Act 2024*, *Digital ID Rules 2024* and *Digital ID (Accreditation) Rules 2024,* can be found on the Digital ID website.

Using this template for your feedback is optional. It is provided for your convenience and contains consultation questions that you may wish to use to direct your feedback. You may fill out as little or as much of the template as you want.

Please ensure that your consultation feedback is submitted by **5:00pm Friday 17 October 2025** via the submissions page on the Digital ID website. There is an attachment option for you to upload and submit your feedback via a word or pdf document.

### Consultation questions

The following table contains consultation questions that you may wish to use to direct your feedback.

## Submission on proposed amendments to the Digital ID Rules and Digital ID (Accreditation) Rules

### September-October 2025

### Your details

|  |  |
| --- | --- |
| Organisation or agency Name | (if relevant or N/A) |
| **Contact name** |  |
| **Contact email** |  |
| **Date**  |  |

### Feedback on the Exposure Draft Digital ID Amendment (Redress Framework and Other Measures) Rules 2025

|  |  |
| --- | --- |
| Question or draft provision | Your feedback |
| **Schedule 1—Redress framework** |
| 1. Considering whether it is appropriate to notify an individual: do the proposed factors to consider in relation to whether it is appropriate to notify an individual strike the right balance between user protection and security risks?  |  |
| 2. Published incidents policies: are there any minimum requirements that the policies relating to the identification, management and resolution of incidents should contain, that would not exacerbate harm? |  |
| 3. Published complaints handling policies: are the minimum requirements for the complaints policies satisfactory? |  |
| 4. Escalation to the System Administrator: is the proposed escalation timeframe (within 28 days) sufficient to ensure timely resolution of unresolved user issues? |  |
| Part 1—Preliminary |  |
| Part 2—Notifying affected individuals of incidents |  |
| Part 3—Referring unresolved technical issues to the System Administrator |  |
| Part 4—Providing information, support and assistance to individuals affected by incidents |  |
| Part 5—Policies relating to incidents and complaints |  |
| *Other (please specify)* |  |
| **Schedule 2—Machinery of government changes** |
| Do the proposed changes promote the efficient and effective operation of the Australian Government Digital ID System? |  |
| rule 1.5 amendment (meaning of streamlined application) |  |
| rule 2.2 amendment (Fit and proper person considerations) |  |
| rule 3.1 amendment (Applications for approval to participate) |  |
| *Other (please specify)* |  |
| **Schedule 3—Digital ID Data Standards Chair Trustmark authorisation**  |
| Do the proposed changes promote the efficient and effective operation of the Australian Government Digital ID System? |  |
| rule 5.4 amendment (authorised entities) |  |
| *Other (please specify)* |  |
| **Schedule 4—Reportable incidents**  |
| Do the proposed changes promote the efficient and effective operation of the Australian Government Digital ID System? |  |
| rule 4.2 amendments (cyber security incidents and digital ID fraud incidents) |  |
| *Other (please specify)* |  |
| **Schedule 5—Application, saving and transitional provisions** |
| New Chapter 7—Application, saving and transitional provisions |  |
| *Other (please specify)* |  |

### Feedback on the Exposure Draft Digital ID (Accreditation) Amendment (PSPF and Other Measures) Rules 2025

Do the proposed changes promote the efficient and effective operation of the Accreditation Scheme?

|  |  |
| --- | --- |
| Question or draft provision | Your feedback |
| **Schedule 1—PSPF amendments** |
| Do the proposed changes promote the efficient and effective operation of the Accreditation Scheme? |  |
| rule 1.4 amendment (definitions) |  |
| rule 1.7 amendment (Incorporated instruments) |  |
| rule 3.3 amendment (Protective security assessment - requirements) |  |
| rule 3.5 amendment (Protective security assessment - requirements) |  |
| rule 4.2 amendment (Protective security framework controls) |  |
| rule 4.3 amendment (relevant controls) |  |
| rule 4.5 amendment (alternative framework) |  |
| rule 4.6 amendment (a control not relevant to an entity) |  |
| rule 4.12 amendment (system security plan requirements) |  |
| New Chapter 8—Application, saving and transitional provisions |  |
| *Other (please specify)* |  |
| **Schedule 2—Duration of consent** |
| Do the proposed changes promote the efficient and effective operation of the Accreditation Scheme? |  |
| rule 4.41 (duration of express consent) |  |
| *Other (please specify)* |  |
| **Schedule 3—Suspension and resumption** |
| Do the proposed changes promote the efficient and effective operation of the Accreditation Scheme? |  |
| rule 1.8 (Application—transitioned accredited entities) |  |
| *Other (please specify)* |  |