



## Digital ID

A Digital ID is a secure, convenient and voluntary way to verify who you are when accessing services.

You can set up a Digital ID by verifying your ID information once.

Then you can reuse your Digital ID again and again to verify who you are to:

- businesses, like the bank
- services, like the post office
- government services, like Services Australia.

## Benefits of Digital ID

A Digital ID can be easier to manage because you don't need to:

- use your physical ID documents to verify who you are to services
- go in person to a government or business office
- share multiple copies of your ID documents.

Using a Digital ID also means fewer organisations will need to keep your personal information, like a copy of your driver licence.

This will lower the chances of your data being stolen, reducing your risk of becoming a victim of identity crime and scams.

## Using a Digital ID in Australia

You can use a Digital ID to verify who you are to services in Australia, whether in person or online.

A Digital ID will ask for your permission before sharing any of your information with services.

You can get a Digital ID if you have a visa to live in Australia and are 15 years old or older. You don't need to be an Australian citizen to get a Digital ID.

It's your choice to create a Digital ID.

If you don't set up a Digital ID, you may be able to verify who you are with your physical ID documents at services in person or online.

## Choosing a Digital ID provider

There are many Digital IDs in Australia. We recommend that you choose an accredited Digital ID provider.

Australian laws require accredited digital ID providers to protect your information and keep it safe. An accredited Digital ID must follow strict rules to protect your information, as set out in the Australian Government's *Digital ID Act 2024*.

To choose an accredited Digital ID provider, you can check the list of accredited entities at [digitalidsystem.gov.au/digital-id-registers](https://digitalidsystem.gov.au/digital-id-registers)

You can also look for the Digital ID Trustmark. Accredited Digital ID providers can display this trustmark on their website or app.



## Setting up a Digital ID

Follow the steps in the accredited Digital ID provider's app or on their website to set up your Digital ID.

To set up your Digital ID, you may also need some of your ID cards or documents.

Think about the services you want to use that require ID information. Different services will require different amounts of ID information.

Some services may ask for a certain kind of Digital ID strength to verify who you are. You need to provide more personal information to create a stronger Digital ID. For example, you need to set up a Strong ID strength to apply for a tax file number online when you use the government's Digital ID, called myID.

## Support

If you need support with your Digital ID, you can contact your Digital ID provider.

For other contacts, including how to report an identity crime or privacy incident, visit [digitalidsystem.gov.au/contact-us](https://digitalidsystem.gov.au/contact-us)

## More information

For more information about Digital ID in Australia, visit [digitalidsystem.gov.au](https://digitalidsystem.gov.au)